Name:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Period: \_\_\_\_\_\_\_\_\_

**Undercover Boss Worksheet**

Instructions: Answer the questions that is based off of the Undercover Boss YouTube video.

1. What is the company featured in the episode of Undercover Boss? What product/services do they provide?

2. List and describe the FOUR employee issues/concerns that the CEO/President learns about while undercover.

|  |  |
| --- | --- |
| Job Title | Issues/Concerns |
|  |  |
|  |  |
|  |  |
|  |  |

3. What did the CEO/President offer to the FOUR employees as a reward/gift?

|  |  |
| --- | --- |
| Name | Reward/Gift |
|  |  |
|  |  |
|  |  |
|  |  |

4. Why is it important for the leader of an organization to gain an understanding of all aspects of the company’s operation?