Name:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_ Period: \_\_\_\_\_\_\_\_\_

**Undercover Boss Worksheet**

Answer the following questions that is based off the Undercover Boss video. (26 pts)

1. What is the company featured in the episode of Undercover Boss? What product/services do they provide? (2pts)

2. Who were the key member’s? CEO/President, employees involved? (2 pts)

3. List and describe at least THREE employee issues/concerns that the CEO/President learns about while undercover. (6 pts)

|  |  |
| --- | --- |
| Person/Job Title | Issues/Concerns |
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|  |  |
|  |  |
|  |  |
|  |  |

4. Did an unethical situation occur? Does the action violate company or professional standards? (2pts)

5. List areas of the organization that needed professional improvement. (2 pts)

6. Why is it important for the leader of an organization to gain an understanding of all aspects of the company’s operation? (2 pts)

7. What changes did the CEO/President implement for the company after going undercover in their business? Name at least 3. (6 pts)

|  |  |
| --- | --- |
| Person/Job Title | Recommendations/Changes Suggested |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |

9. If you were the CEO/President what would have done differently? Why? (2 pts)

10. Do you think this is a good idea for a CEO/President to go undercover? Why or why not? (2 pts)